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Voice Platform Supplementary Services Gateway

9.0.013.16

12/23/2025

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9.0.013.16

Voice Platform Supplementary Services Gateway Release Notes

9.x This is the first 9.x release of **Voice Platform Supplementary Services Gateway**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/11/18	General			X		X

What's New

This release contains the following new features and enhancements:

- Supplementary Services Gateway (SSG) now supports Windows Server 2016 Standard edition. See the [Genesys Voice Platform](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems.

Resolved Issues

This release contains the following resolved issues:

SSG can now start even when a connection to Configuration Server cannot be established. SSG gets the SIP Server details from the cached INI file. (GVP-36761)

SSG no longer crashes in race condition while invoking Notification URL. The race condition caused

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Voice Platform](#)

Genesys Products

- [List of Release Notes](#)

SSG to crash. (GVP-36760)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.013.16.