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# Voice Platform Supplementary Services Gateway

Release Notes 9.0.x

11/28/2024

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# Voice Platform Supplementary Services Gateway 9.0.x Release Note

**9.x** **Voice Platform Supplementary Services Gateway** is part of 9.x starting in **9.0.013.16**.

This Release Note applies to all 9.0.x releases of Voice Platform Supplementary Services Gateway. Links in the **Available Releases** section enable you to access information regarding a specific release.

## Available Releases

### [+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 9.0.0:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
<a href="#">9.0.078.86</a>	11/28/24	General			X		X
<a href="#">9.0.078.68</a>	09/26/24	General			X		X
<a href="#">9.0.037.80</a>	02/02/24	Hot Fix			X		X
<a href="#">9.0.037.77</a>	07/07/23	General			X		X
<a href="#">9.0.031.88</a>	03/25/22	General			X		X
<a href="#">9.0.031.44</a>	05/13/21	Hot Fix			X		
<a href="#">9.0.031.10</a>	03/26/20	General			X		X
<a href="#">9.0.022.11</a>	05/17/19	General			X		X
<a href="#">9.0.013.16</a>	10/11/18	General			X		X

The operating systems available for use with each component release are listed in the table at a high level only. For more detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations, see the **Genesys Voice Platform** page in the **Genesys Supported Operating Environment Reference Guide**.

For information about 8.5.x releases of Voice Platform Supplementary Services Gateway, see the **8.5 Release Note (Cumulative)**.

## Discontinued Support

### [+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see [Discontinued Support](#) in the *Genesys Supported Operating Environment Reference Guide*.

- 
- Windows Server 2012

<b>Discontinued as of</b>	Date: <b>May 13, 2021</b>	Release: <b>9.0.031.44</b>
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- Windows Server 2008

<b>Discontinued as of</b>	Date: <b>May 13, 2021</b>	Release: <b>9.0.031.44</b>
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## Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 9.0.x releases of Voice Platform Supplementary Services Gateway, including the issues that are specific to Localized (International) releases, at the following links:

- [Known Issues and Recommendations](#)
- [Internationalization Issues](#)

## Related Resources

For additional information about Voice Platform Supplementary Services Gateway, see the following documentation:

- The documentation related to this software is available from the [Genesys Voice Platform](#) page.
- The [Genesys Voice Platform Deployment Guide](#) provides details about installing and configuring Voice Platform Call Control Platform. provides details about installing and configuring Voice Platform Supplementary Services Gateway.
- The [Genesys Voice Platform](#) page in the *Genesys Supported Operating Environment Reference Guide* provides detailed information about the supported operating environments, including requirements, supported versions, and any conditions or limitations for Genesys Voice Platform components.

Release Notes for other Genesys components are available [here](#).

# Known Issues and Recommendations

## Voice Platform Supplementary Services Gateway

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of Voice Platform Supplementary Services Gateway. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also [Internationalization Issues](#).

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There are no known issues or recommendations for this product.

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## Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of Voice Platform Supplementary Services Gateway unless otherwise noted in the issue description.

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There are no internationalization issues for this product.

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# Release 9.0.0

## Voice Platform Supplementary Services Gateway Release Notes

You can find links to Release Notes for particular 9.0.0 releases of Voice Platform Supplementary Services Gateway, if available, in the tree menu on the left or in the list of [Available Releases](#).

9.0.078.68

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** Voice Platform Supplementary Services Gateway is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/26/24	General			X			X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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Voice Platform Supplementary Services Gateway (SSG) no longer includes tenant name in the http error response. Previously, the tenant name was sent in the error response, which could potentially cause cross-site scripting (XSS) attacks. (GVP-47161)

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Voice Platform Supplementary Services Gateway](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.0.078.68.



9.0.037.80

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** Voice Platform Supplementary Services Gateway is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/02/24	Hot Fix			X			X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

The TLS certificate password specified in the **Certpassword** option is now masked in the Supplementary Services Gateway (SSG) application object. As part of this change, the **CertPassword** option in the **HTTP** section is renamed as **password** in the SSG application object. (GVP-46529)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Voice Platform Supplementary Services Gateway](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.0.037.80.

9.0.037.77

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** Voice Platform Supplementary Services Gateway is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/07/23	General			X			X

### What's New

- Supplementary Services Gateway (SSG) now supports Windows Server 2019. See the [Genesys Voice Platform](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems. (GVP-46075)

### Resolved Issues

This release contains no resolved issues.

### Upgrade Notes

No special procedure is required to upgrade to release 9.0.037.77.

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Voice Platform Supplementary Services Gateway](#)

#### Genesys Products

- [List of Release Notes](#)

9.0.031.88

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** Voice Platform Supplementary Services Gateway is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/25/22	General			X			X

### What's New

This release contains the following new features and enhancements:

- Supplementary Services Gateway (SSG) now supports Red Hat Enterprise Linux (RHEL 8). See the [Genesys Voice Platform](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems.

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)

### Important

RHEL 8.x OS now comes with the `libnsl2` library preinstalled. However, SSG has a dependency on the `libnsl` library. Hence, `libnsl` must be preinstalled using the `yum` or `rpm` methods.

(GVP-44524)

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

No special procedure is required to upgrade to release 9.0.031.88.

# 9.0.031.44

## Voice Platform Supplementary Services Gateway Release Notes

**9.x Voice Platform Supplementary Services Gateway** is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/13/21	Hot Fix			X			

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

Digest authentication now works in Supplementary Services Gateway. Previously, it failed during the username and password validation on Linux. (GVP-43327)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.0.031.44.

9.0.031.10

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** Voice Platform Supplementary Services Gateway is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/26/20	General			X		X

### What's New

This release contains the following new features and enhancements:

- Supplementary Services Gateway now supports Red Hat Enterprise Linux (RHEL 7). See the [Genesys Voice Platform](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems. (GVP-40592)

### Resolved Issues

This release contains no resolved issues.

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)



## Upgrade Notes

No special procedure is required to upgrade to release 9.0.031.10.

9.0.022.11

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** Voice Platform Supplementary Services Gateway is part of 9.x starting in **9.0.013.16**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/17/19	General			X		X

### What's New

This release contains the following new features and enhancements:

- Supplementary Services Gateway (SSG) supports TLS 1.2. (GVP-40538)

### Resolved Issues

This release contains the following resolved issue:

SSG now connects to SIP Server over TLS, with secure parameters configured at any of the following levels:

- Connection
- Application
- Host

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)

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(GVP-38990)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.022.11.

9.0.013.16

## Voice Platform Supplementary Services Gateway Release Notes

**9.x** This is the first 9.x release of **Voice Platform Supplementary Services Gateway**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/11/18	General			X		X

### What's New

This release contains the following new features and enhancements:

- Supplementary Services Gateway (SSG) now supports Windows Server 2016 Standard edition. See the [Genesys Voice Platform](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems.

### Resolved Issues

This release contains the following resolved issues:

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SSG can now start even when a connection to Configuration Server cannot be established. SSG gets the SIP Server details from the cached INI file. (GVP-36761)

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SSG no longer crashes in race condition while invoking Notification URL. The race condition caused

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)

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SSG to crash. (GVP-36760)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.013.16.