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## iWD GAX Plug-In

9.0.002.20

12/17/2025

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9.0.002.20

## iWD GAX Plug-In Release Notes

**9.x** This is the first 9.x release of **iWD GAX Plug-In**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/22/17	General	Under Shipping Control		X		X

### What's New

This release contains the following new features and enhancements:

- **Support for Interaction Server Cluster via Proxy**—In release 9.0 a single Solution can be handled by multiple Interaction Servers via an Interaction Server Proxy. [MORE INFORMATION](#)
- The **Configure Ixn Custom Properties** functionality in iWD Manager has been moved to the iWD Plug-in for GAX. [MORE INFORMATION](#)
- Support for Java 1.8 is implemented and mandatory in this release.
- Support for Red Hat Enterprise Linux 7 is implemented in this release.
- Support for Apple Safari 10 is implemented in this release.
- Support for Microsoft IE 8, 9 and 10 is discontinued in this release.
- Support for Windows Server 2008 is discontinued in this release.
- Support for Java 1.7 is discontinued in this release.
- Support for Java 1.6 is discontinued in this release.
- Support for Red Hat Enterprise Linux v5 is discontinued in this release.

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [intelligent Workload Distribution](#)

#### Genesys Products

- [List of Release Notes](#)

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

Detailed migration information is in the **migration** section of the Deployment Guide.