iWD GAX Plug-In

9.0.005.04

12/22/2025

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iWD GAX Plug-In Release Notes

9.x **iWD GAX Plug-In** is part of 9.x starting in 9.0.002.20.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/16/18	General	Under Shipping Control		X		X

What's New

This release includes the following new features and enhancements:

- **Centralized logging**—A new **Enable Centralized Logging** checkbox in the Data Mart tab of the iWD GAX Plug-in allows you to enable/disable centralized logging to Message Server. (IWD-7890)

Resolved Issues

This release contains the following resolved issues:

The JDBC connection between iWD Plugin for GAX and the Interaction Server database deployed on Oracle now supports TLS out of the box. GAX version 8.5.290.05 or higher is required. (IWD-6317)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- intelligent Workload Distribution

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.005.04.