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iWD GAX Plug-In

9.0.008.06

12/22/2025

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iWD GAX Plug-In Release Notes

9.x iWD GAX Plug-In is part of 9.x starting in **9.0.002.20**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/19/19	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- Support for OpenJDK 8 is introduced. See the Prerequisites section on the *IWD* page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all prerequisites. (IWD-8175)

Resolved Issues

This release contains the following resolved issues:

The iWD GAX Plug-in now works correctly in IE11. (IWD-8382)

It is now possible to create Departments and Processes without specifying Department/Process Attributes and Metrics. (IWD-8361)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.008.06.