

GENESYS

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iWD GAX Plug-In

9.0.012.07

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iWD GAX Plug-In Release Notes

9 X iWD GAX Plug-In is part of 9.x starting in 9.0.002.20.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
03/24/20	General			X		X	

What's New

This release contains the following new features and enhancements:

- iWD now fully supports the Interaction Server Kafka Capture Point. (IWD-9144)
- Support for Red Hat Enterprise Linux 6 operating system is discontinued. See the IWD page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all supported operating systems. (IWD-8796)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

• intelligent Workload Distribution

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

iWD Plug-in for GAX now correctly shows checkboxes on the **Business Structure > Solution/ Department/Process > Permissions** tab when used with GAX 9.0. (IWD-9263)

An issue with the display of scrollbars for Tenant Custom Attributes has now been fixed. (IWD-8942)

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Upgrade Notes

No special procedure is required to upgrade to release 9.0.012.07.

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