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iWD GAX Plug-In

9.0.017.10

12/23/2025

9.0.017.10

iWD GAX Plug-In Release Notes

9.x iWD GAX Plug-In is part of 9.x starting in **9.0.002.20**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
08/12/21	Update			X			X

What's New

This release contains the following new features and enhancements:

- iWD Plug-in for GAX is now fully compatible with Genesys Administrator Extension (GAX) core version 9.0.103.05.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Important

If you must temporarily work with an earlier version of GAX, add the following library to the <GAX Installation dir>/webapp/WEB-INF/lib directory:

commons-collections4-4.2.jar

(IWD-9845)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.017.10.