iWD Runtime Node

9.0.012.07

12/21/2025

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iWD Runtime Node Release Notes

9.x **iWD Runtime Node** is part of 9.x starting in 9.0.002.20.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/24/20	General			X		X

What's New

This release contains the following new features and enhancements:

- In views that are based on the TASK_AGENT_FACT table, measures are now summed up from both intraday and historical facts. (IWD-9084)

- Support for the following databases. See the IWD page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all supported databases.

  - Oracle 19c RAC (IWD-9055)

  - Oracle 18c RAC (IWD-9038)

- Support for Red Hat Enterprise Linux 6 operating system is discontinued. See the IWD page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all supported operating systems. (IWD-8796)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- intelligent Workload Distribution

Genesys Products

- List of Release Notes

Resolved Issues

This release contains the following resolved issues:

An issue that caused iWD Runtime Node to idle, but not crash, when handling LoadIntraday processing exceptions has been fixed. (IWD-9159)

A memory leak issue which impacted Kettle jobs and real-time statistics calculation for both OOB and custom plugins has been fixed. (IWD-9140)

An issue that resulted in all runs after a failed Load Historical job generating a cleanup has been fixed. (IWD-9114)

A number of improvements have been made to internal monitoring and logging. (IWD-8659)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.012.07.