

GENESYS

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iWD Runtime Node

9.0.013.11

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iWD Runtime Node Release Notes

9 X iWD Runtime Node is part of 9.x starting in 9.0.002.20.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
06/30/20	Update			Χ		Χ	

What's New

This release contains the following new features and enhancements:

- Migration—Improved and extended Data Migration from iWD 8,5.1 to iWD 9.0:
 - Added ability to migrate data from the EventLog database to iWD Data Mart.

Details are in the migration section of the Deployment Guide. (IWD-9307)

 System table improvements—The ETL Audit table is expanded with the PARENT_ETL_AUDIT_KEY column. For more information, see the iWD Data Mart Reference Guide. (IWD-9284)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

• intelligent Workload Distribution

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

An issue with long runtime_ids (length > 60) in business structure objects (Process, Department, Solution) leading to failure of the Statistics Adapter job in some scenarios has been fixed. (IWD-9344)

An issue with the native classif plugin has been fixed. Previously an overflow exception might occur

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when the Data Mart database was on MSSQL and the sum of the following values was greater than 2^31 :

- I_TASK_FACT.total_work_time_sec
- I_TASK_FACT.src_crt_time_fr_first_crtd_sec
- I_TASK_FACT.complete_time_from_created_sec
- I_TASK_FACT.assign_time_from_created_sec
- I_TASK_FACT.crt_time_fr_src_crtd_sec

(IWD-9334)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.013.11.

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