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iWD Runtime Node

9.0.015.03

12/17/2025

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iWD Runtime Node Release Notes

9.x iWD Runtime Node is part of 9.x starting in **9.0.002.20**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/23/20	Update	Removed		X			X

What's New

This release includes the following new features and enhancements:

- Support for new dimensions, such as multimedia type and interaction type, has been added.
- The core fact tables (**TASK_WORK_FACT**, **TASK_FACT**) have been expanded. They now allow you to describe facts with media type and interaction type.
- Aggregate tables have been extended with new attributes:
 - MEDIA_TYPE_KEY for **Age**, **Agent**, **Capt**, **Classif** aggregate plugins.
 - INTERACTION_TYPE_KEY for **Agent** aggregate plugins.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Important

Starting with this release, Genesys strongly recommends using native plugins provided with iWD. Kettle aggregation plugins do NOT support the new dimensions added in this release. Use of custom Kettle plugins is fully supported.

Resolved Issues

This release contains the following resolved issues:

Incorrect calculation of the "Number of completed tasks" (**cmpl_task_count**) metric has been fixed. EventStopProcessing, sent by the Removal (or any other) strategy, no longer causes double counting of a task that is completed but not yet archived. (IWD-9573)

Upgrade Notes

See [Migration](#).