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iWD Runtime Node

9.0.019.04

12/16/2025

9.0.019.04

iWD Runtime Node Release Notes

9.x iWD Runtime Node is part of 9.x starting in **9.0.002.20**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/05/22	Update			X			X

What's New

This release contains the following new features and enhancements:

- Various third-party libraries are updated to the latest versions to improve security. (IWD-10018)

Resolved Issues

This release contains the following resolved issues:

An Oracle-specific issue that caused duplicate entries in the Dimension tables is now fixed. The issue occurred when a Key-Value Pair (KVP) had an empty value. All empty values such as `IWD_ext_requestedAgent = ""` are now calculated in the same way as NULLs (visible as **Unknown** in reporting). (IWD-10010)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.019.04.