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iWD Runtime Node

Known Issues and Recommendations

12/17/2025

Known Issues and Recommendations

iWD Runtime Node

The Known Issues and Recommendations section is a cumulative list for all 9.0.x releases of iWD Runtime Node. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

See also [Internationalization Issues](#).

iWD 9.0 does not support use of Universal Contact Server 9.1.

ID:	Found In: IWD 9.0	Fixed In:
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When iWD Runtime Node is launched with Java 1.8, it may fail to start if the `--add-opens` option is used. The error produced will be **Unrecognized option: --add-opens**.

Workaround: Remove the `--add-opens=java.base/java.lang=ALL-UNNAMED` option from **iwd_runtime.sh** or **JavaServerStarter.ini** (depending on OS being used). This workaround is applicable only up to version 9.0.019.xx.

Note: Beginning with version 9.0.020 JDK 8 support is deprecated and as a result this issue is no longer reproducible in versions higher than JDK 8.

ID: IWD-10259	Found In: 9.0.019.30	Fixed In:
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An incorrect version is shown in the corresponding **META-INF/MANIFEST.MF** and **iwd_dm.lms** files. For example, the version 9.0.019.11 is shown instead of the correct version 9.0.019.12.

ID: IWD-10076	Found In: 9.0.019.10	Fixed In: 9.0.019.13
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The installer for Windows does not include a countersignature. Windows will consider this installer as unsigned after the Genesys certificate expires.

ID: IWD-9972	Found In: 9.0.017.05	Fixed In: 9.0.018.06
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To ensure correct operation of StatServer Java Extensions, you must add option `java-extensions-bpr-iwd/java-extension-jar = BPR_iWD_Extension.jar` to StatServer options, as described in [iWD Manual Configuration](#).

ID: IWD-7872	Found In: 9.0.004.04	Fixed In: 9.0.005.03
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EventStopProcessing, sent by the Removal (or any other) strategy, might cause double counting of a task that is completed but not yet archived.

ID: IWD-9569, IWD-9561	Found In: 9.0.002.20	Fixed In: 9.0.014.05
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Centralized logging is not available in the initial 9.0 release of iWD Runtime Node.

Workaround: Use machine local logging instead.

ID: IWD-6953	Found In: 9.0.002.20	Fixed In: 9.0.005.04
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You cannot use spaces in Application names on Linux platforms.

ID: IWD-5867	Found In: 8.5.106.04	Fixed In:
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Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of iWD Runtime Node unless otherwise noted in the issue description.

There are no internationalization issues for this product.
