GENESYS™

Genesys Pulse

9.0.004.03

12/21/2025

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Genesys Pulse Release Notes

9.x **Genesys Pulse** is part of 9.x starting in 9.0.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/20/19	Update			X		X

What's New

This release contains the following new features and enhancements:

- Ability to change Language and Time Zone preferences from the user menu in the Genesys Pulse navigation bar. Language and Time Zone selected in GAX User preferences menu are automatically picked up by Genesys Pulse User Preferences but not vice versa. (WBRT-6785)

- Support for the following operating systems. See the Genesys Pulse page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.
  - Red Hat Enterprise Linux 8 (WBRT-13128)
  - CentOS Linux 8 (WBRT-13153)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Pulse

Genesys Products

- List of Release Notes

Resolved Issues

This release contains the following resolved issues:

9.0.004.03

Text Widget no longer allows the API code injection. Previously, it was possible to inject JavaScript code to the Text Widget content using API. (WBRT-13061)

Genesys Pulse now properly handles switchover between HA pair of Configuration Server Proxies. (WBRT-13018)

The default placeholder is no longer displayed in the navigation bar if the unsuccessful login with the 401 Unauthorized response was manually modified to 200 Ok. (WBRT-12957)

The First and Last name of the current user is now displayed in the navigation bar. Previously, the username was displayed in the navigation bar. (WBRT-12370)

The Widget Management screen now displays the number of filtered widgets. Previously, the Widget Management screen displayed the total number of widgets, regardless of filtering. (WBRT-12341)

Upgrade Notes

- Execute the upgrade script pulse_upgrade_09.0.004.00.
  See upgrade to 9.0.004 for more information.