Genesys Pulse

9.0.004.04

12/16/2025

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Genesys Pulse Release Notes

9.x **Genesys Pulse** is part of 9.x starting in 9.0.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
03/06/20	General			X		X

What's New

This release contains the following new features and enhancements:

- Additional protection against cross-site request forgery attacks. Genesys Pulse is now setting the `SameSite=strict` cookie attribute in order to mitigate the risk of cross-origin information leakage. (WBRT-12919)

Resolved Issues

This release contains the following resolved issues:

There is no longer an issue with the embedded Jetty server. Previously, in release 9.0.004.03, an issue with the Jetty server caused some operations to fail in Internet Explorer with a "Could not connect to the server" message. (WBRT-13462)

The database upgrade script for Oracle `pulse_upgrade_09.0.004.00_oracle.sql` is now working as

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expected. Previously, it was failing due to incorrect syntax error (ORA-06550). (WBRT-13264)

Users on the Widget Management screen can now be expanded and deleted correctly. Previously, in some cases users could not be deleted nor expanded. (WBRT-13241)

Quick filter on Data view is now working as expected. Previously, it could reset filtering after switching between tabs. (WBRT-13006)

It is now possible to change the widget position on the dashboard using the keyboard. (WBRT-12885)

Management screens are now accessible via the keyboard. Previously, management screens might become inaccessible by keyboard navigation after Move operations on the non-expanded folder. (WBRT-12388)

The checkbox to select all objects at once on Management screens and Add a Widget wizard is now accessible by keyboard navigation. (WBRT-11903)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.004.04.

Supported Languages

See Release 9.0.0 Translation Support.