GENESYS™

Genesys Pulse

9.0.006.03

12/17/2025

9.0.006.03

Genesys Pulse Release Notes

9.x **Genesys Pulse** is part of 9.x starting in 9.0.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
05/31/21	Update			X			X

What's New

This release contains the following new features and enhancements:

- New option **protocol_timeout** is added to the `pulse.properties` file to allow Genesys Pulse to operate without restart after the connection to Configuration Server is lost.

  - **protocol_timeout**
    Default Value: 30000
    Valid Values: Any positive number
    Changes Take Effect: After restart
    Specifies timeout, in milliseconds, for a connection with Configuration Server.

  (WBRT-15456)

- The following new database-related timeouts:

  - In DAP objects for jdbc connection:

    - **[Pulse]/connect_timeout**. Default Value: 30 seconds

    - **[Pulse]/login_timeout**. Default Value: 30 seconds

    - **[Pulse]/socket_timeout**. Default Value: 30 seconds

    These options are directly used in the PostgreSQL connection string and do not affect other databases.

  - In the Genesys Pulse application object:

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Pulse

Genesys Products

- List of Release Notes

- **[pulse]/database_max_wait_timeout**. The amount of time, in seconds, to wait for a connection. Default value is 10 seconds. Applicable only to PostgreSQL and Microsoft SQL.

- **[pulse]/database_query_timeout**. The amount of time, in seconds, to wait for a query to the database to finish. Default value is 300 seconds.

- **[pulse]/database_validation_query_timeout**. The amount of time, in seconds, to wait for a query to the database to finish when checking a connection. Default value is 10 seconds.

(WBRT-15391)

Resolved Issues

This release contains the following resolved issues:

Genesys Pulse no longer converts values of the **jdbc_url** option to lowercase. (WBRT-15583)

Users can now move Dashboard, Wallboard, and Widget Template objects between folders in Configuration Server when the **[pulse]\folder_based_access** option is enabled. Previously, prior to moving the object to a desired folder, this object had to be first moved to the Genesys Pulse folder. (WBRT-15352)

Genesys Pulse User Interface now properly manages different Genesys Pulse installations on the same host. (WBRT-15184)

The Grid Widget now restores its size after the browser's window size is restored. (WBRT-15075)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.03.