Genesys Pulse

9.0.007.05

12/20/2025

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Genesys Pulse Release Notes

9.x **Genesys Pulse** is part of 9.x starting in 9.0.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/22/22	Update			X			X

What's New

This release contains the following new features and enhancements:

- **Security Enhancements**:
    - This release includes important security fixes related to the Apache Log4j 2 vulnerability (CVE-2021-44832). In particular, the Log4j library included with Pulse has been upgraded to 2.17.1. (WBRT-16355)
    - Pulse Pull Collector now uses logback library 1.2.10, which provides improved security. (WBRT-16388)

Resolved Issues

This release contains the following resolved issues:

In scenarios where a user logs out from Pulse, the user can now immediately log back in to Pulse using the same browser. Previously in such scenarios, the login session persisted, preventing the user from logging back in until some time had elapsed. (WBRT-16490)

Upgrade from an older release of Pulse now succeeds when the Oracle database uses encoding other

Helpful Links

Releases Info

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Product Documentation

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than US7ASCII, WE8DEC, WE8ISO8859P1, WE8MSWIN1252, and UTF8. Previously in such scenarios, upgrade failed. (WBRT-16534)

When WebDAV is correctly configured for access to the Pulse Collector heartbeat file, Pulse does not log an error. Previously in such scenarios, Pulse could access the file, but logged an error about . (WBRT-16315)

Pulse now successfully starts when the option health_expire_timeout in the **[pulse]** section is set to any value outside the expected range (1-300). In addition, the maximum permitted value for this option is now 300. (WBRT-15839)

Widgets now appear in the expected order and size on wallboards. Previously in some scenarios, such as when users switched between tabs, widgets sometimes unexpectedly changed order and size. (WBRT-15818)

In scenarios where Pulse is used on more than one tab in a browser, newly-created widgets are no longer unexpectedly removed by update requests from the other browser tab. Previously in such scenarios, objects were sometimes removed, and the message Widget was removed appeared in the widget window. (WBRT-15740)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.007.05.