GENESYS™

Genesys Pulse

9.0.009.04

12/16/2025

9.0.009.04

Genesys Pulse Release Notes

9.x **Genesys Pulse** is part of 9.x starting in 9.0.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/27/24	General			X			X

What's New

This release contains the following new features and enhancements:

- Pulse no longer supports Java Runtime Environment (JRE) 8. (WBRT-18978)

- Starting with this release, Pull Collector is no longer included into Genesys Pulse package. (WBRT-18938)

- Pulse supports OpenSAML SSO. (WBRT-18881)

- Pulse supports PostgreSQL 16. (WBRT-18402)

- This release also includes multiple security enhancements. (WBRT-18725)

- The following third-party components are updated to the latest versions: (WBRT-17667)

  - Aeron 1.43.0

  - Agrona 1.19.1

  - AMQP Client 5.21.0

  - Angular 15.2.0

  - Commons Compress 1.26.1

  - gRPC 1.62.2

  - Guava 32.1.3-jre

Helpful Links

Releases Info

- List of 9.0.x Releases

- 9.0.x Known Issues

Product Documentation

- Genesys Pulse

Genesys Products

- List of Release Notes

9.0.009.04

- Jackson 2.17.0
- Jetty 9.4.54.v20240208
- jQuery 3.7.1
- JSON 20240303
- Log4j 2.23.1
- Netty 4.1.109.Final
- PostgreSQL JDBC Driver 42.7.3
- Protobuf 3.25.1
- Spring AMQP 2.4.17
- Spring Framework 5.3.37
- Spring Security 5.8.13

- Due to a complete migration from angular.js to Angular library, the following global variables are no longer provided in Genesys Pulse plug-ins: angular, d3. Ensure that you load the required libraries in your custom plug-in using the `require` directive.

Resolved Issues

This release contains the following resolved issues:

The List widget displays a large number of objects correctly. Earlier, the widget truncated the objects. (WBRT-18984)

Pulse loads custom css and js files specified via [pulse]\load_css_* or [pulse]\load_js_* options. Earlier, the files were not loaded correctly. (WBRT-18441)

The User Preferences dialog allows changing the Language or Time Zone values. Earlier, the values could not be modified. (WBRT-18321)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.009.04.