GENESYS

Genesys Driver for use with Genesys Hub

9.1.003.05

12/23/2025

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Genesys Driver for use with Genesys Hub Release Notes

9.x **Genesys Driver for use with Genesys Hub** is part of 9.x starting in 9.1.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/30/19	Update			X		X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Universal Contact Server (UCS) can now save WhatsApp-related images with descriptions that are longer than 256 characters. Previously, it was unable to store these images. (MSGA-2334)

When an **SesSendOutbMsg** request is sent to Digital Messaging Server (DMS), there is no longer a `java.lang.NullPointerException: pair can't be null` exception in the DMS log. Note that the ESP Method **SesSendOutbMsg** is an internal method that is designed to be used in communication between DMS and its drivers, and it is not supported for use for other purposes. (MSGA-2319)

Helpful Links

Releases Info

- List of 9.1.x Releases
- 9.1.x Known Issues

Product Documentation

- Messaging Applications

Genesys Products

- List of Release Notes

9.1.003.05

The ESP Method **ValidateContact** now returns the appropriate response if the phone number is not found in WhatsApp. (MSGA-2238)

Upgrade Notes

This update release of Genesys Driver for use with Genesys Hub (9.1.003.05) requires Digital Messaging Server 9.1.002.02 or later.