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# Genesys Driver for use with Genesys Hub

9.1.008.17

5/12/2025

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## Genesys Driver for use with Genesys Hub Release Notes

**9.x Genesys Driver for use with Genesys Hub** is part of 9.x starting in **9.1.000.02**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
08/07/23	Update			X			X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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An issue that caused DMS to incorrectly merge chat sessions from different channels is fixed. The issue occurred if a brand's customer sent separate messages through multiple channels. A new option, `separate-chat-session`, is introduced to fix this issue. Using this option, you can specify whether DMS must create separate chat sessions for a brand's customer when the customer sends separate messages through multiple channels.

- If the value is `true`, DMS creates a separate chat session for each channel when a customer sends messages through multiple channels.
- If the value is `false` (default), messages from different channels sent by the customer are merged into a single chat session.

### Helpful Links

#### Releases Info

- [List of 9.1.x Releases](#)
- [9.1.x Known Issues](#)

#### Product Documentation

- [Messaging Applications](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.1.008.17.