Genesys Driver for use with Genesys Hub

9.1.015.00

12/20/2025

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Genesys Driver for use with Genesys Hub Release Notes

9.x **Genesys Driver for use with Genesys Hub** is part of 9.x starting in 9.1.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
02/12/24	Update			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Data logger now correctly processes text messages containing **%** character. Previously, the driver threw an exception in this scenario. (MSGA-4040, MSGA-4041)

The driver now properly escapes illegal or special characters in filenames of attachments.

Previously, the driver did not escape such invalid characters in the filename. As a result, Genesys Hub Plug-in for Workspace Desktop Edition might have stopped functioning unexpectedly. (MSGA-3983)

Helpful Links

Releases Info

- List of 9.1.x Releases
- 9.1.x Known Issues

Product Documentation

- Messaging Applications

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.1.015.00.