Genesys Driver for use with Genesys Hub

9.1.015.02

5/12/2025

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Genesys Driver for use with Genesys Hub Release Notes

9.x **Genesys Driver for use with Genesys Hub** is part of 9.x starting in 9.1.000.02.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/22/24	Update			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

An additional fix has been added for MSGA-3948, initially fixed in the release version 9.1.014.01. Previously, regular expression considered <client_id>> as number in the message **"<client_id> changed from <from_number> to <to_number>"**. Starting from version 9.1.015.02, the regular expression has been fixed to consider <client_id> as text. (MSGA-4090, MSGA-3948)

Re-authentication request is done only one time now instead of looping. Previously, when a token expired for initial HTTP request, the driver initiated re-authentication requests in an infinite loop until a non 401 response was received. (MSGA-4082)

Helpful Links

Releases Info

- List of 9.1.x Releases
- 9.1.x Known Issues

Product Documentation

- Messaging Applications

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.1.015.02.