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Genesys Driver for use with Genesys Hub

9.1.018.01

5/12/2025

9.1.018.01

Genesys Driver for use with Genesys Hub Release Notes

9.x Genesys Driver for use with Genesys Hub is part of 9.x starting in **9.1.000.02**.

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 01/08/25 | General | | | X | | | X |

What's New

This release contains the following new features and enhancements:

Helpful Links

Releases Info

- [List of 9.1.x Releases](#)
- [9.1.x Known Issues](#)

Product Documentation

- [Genesys Driver for use with Genesys Hub](#)

Genesys Products

- [List of Release Notes](#)

Important

This version of Genesys Driver for use with Genesys Hub must be deployed with Digital Messaging Server version 9.1.018.01. For more information, see the [compatibility matrix](#).

- Support for Windows Server 2022. See the [Messaging Apps/Social Engagement](#) page in the *Genesys*

Supported Operating Environment Reference Guide for more detailed information and a list of all supported operating systems. (MSG-5053)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.1.018.01.