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Genesys Hub Plug-in for Workspace Desktop Edition

9.1.008.06

12/23/2025

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Genesys Hub Plug-in for Workspace Desktop Edition Release Notes

9.x Genesys Hub Plug-in for Workspace Desktop Edition is part of 9.x starting in **9.1.000.03**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/04/22	Update						X

What's New

This release contains the following new features and enhancements:

- The plugin now allows agents to send WhatsApp Interactive Messages containing **List Messages** or **Reply Buttons** using Standard Responses. A new agent permission,

InteractionWorkspace.WhatsApp.canChangeAttachmentsInReplyButton, is now available for administrators to allow agents to change attachments in a message containing **Reply Buttons**. (MSG-3251)

Helpful Links

Releases Info

- [List of 9.1.x Releases](#)
- [9.1.x Known Issues](#)

Product Documentation

- [Messaging Applications](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.1.008.06.