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# Genesys Hub Plug-in for Workspace Desktop Edition

9.1.017.07

12/24/2025

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## Genesys Hub Plug-in for Workspace Desktop Edition Release Notes

**9.x** Genesys Hub Plug-in for Workspace Desktop Edition is part of 9.x starting in **9.1.000.03**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/22/24	Update						X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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An issue that caused incorrect inbound message timestamps is now fixed. Agents can now see the correct timestamp for inbound messages based on the local time zone. (MSG-5024)

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The routing-based transfer feature now works properly for WhatsApp interactions. The intercommunication.whatsappsession.queue option also works as expected. (MSG-5046)

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### Helpful Links

#### Releases Info

- [List of 9.1.x Releases](#)
- [9.1.x Known Issues](#)

#### Product Documentation

- [Messaging Applications](#)

#### Genesys Products

- [List of Release Notes](#)

## Upgrade Notes

No special procedure is required to upgrade to release 9.1.017.07.