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Genesys Knowledge Center Server

8.5.200.11

12/24/2025

8.5.200.11

Genesys Knowledge Center Server Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 04/29/16 | Hot Fix | | | X | | X |

Contents

- **1 8.5.200.11**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- When searching the Knowledge Base, documents in the returned results window now indicate whether they have been recently created or updated.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.200.11.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Knowledge Center](#)

Genesys Products

[List of Release Notes](#)