

GENESYS

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Voice Platform Resource Manager

9.0.010.68

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Voice Platform Resource Manager Release Notes

9.x

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/10/18	General			Χ		Χ

What's New

This release includes the following new features and enhancements:

- Resource Manager (RM) now supports mutual TLS authentication by using TLS 1.2 with Reporting Server (RS). The following parameters have been introduced for RM. These parameters are required to connect to the RS over TLS:
 - · rc.truststore certificate
 - · rc.keystore_certificate
 - · rc.keystore password

All three parameters require Resource Manager (RM) to be restarted to take effect.

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

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Important

The [ems].rc.certificate parameter is deprecated and no longer valid.

• The x509 certificate is replaced by a new one with a 10-year validity (until 2027). This certificate is used when RM is configured with secure connections by using TLS.

Important

This certificate is only for testing purposes, and customers are encouraged to provide and install their own SSL keys and certificates as documented in the GVP 8.5 User's Guide.

Resolved Issues

This release contains the following resolved issues:

RM now stores and loads all configuration entity (Tenant/IVR Profile and so on) properties into/from a local INI file that is used when there is no connection to Configuration Server. Previously, if the size of the properties was more than 32 KB, RM failed to store the properties. (GVP-36615)

The RM and TLS1.2 connection now works properly when Configuration Server switchover occurs. Previously, when high-availability Configuration Server was configured with the default port for TLS, along with a TCP port, and a switchover occurred, RM did not connect to the default port of the backup Configuration Server. It connected to the TCP port instead. (GVP-36574)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.010.68.