

GENESYS

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E-mail Server

8.5.106.01

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E-mail Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/23/19	Update		Χ	X	X	Χ

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What's New

This release contains the following new features and enhancements:

 Support for OpenJDK 11 on Windows, Solaris, AIX, and Linux operating systems. See the Prerequisites section on the eServices page in the Genesys Supported Operating Environment Reference Guide for more detailed information and a list of all prerequisites. (ESR-14307)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Engage Email

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List of Release Notes

Resolved Issues

This release contains the following resolved issues:

E-mail Server configured with the SMTP protocol in the **smtp-client** section now displays embedded images properly in the Gmail client. Previously, the Gmail client displayed embedded images only with the EWS protocol in the **smtp-client** section. (ESR-14798)

For ChatTranscripts in the email message, E-mail Server no longer adds Notice texts. Previously, E-mail Server added Notice texts to the transcript with the TimeStamp containing null text. (ESR-14790)

The startup file **JavaEmailServerDriver.ini** of E-mail Server corrects two merged Java arguments, which in turn corrects the PSDK configuration argument. Previously, because of those argument issues, E-mail Server did not handle OutboundAcknowledgement emails correctly and replied to requests in Unicode instead of expected STG values. (ESR-14733)

Per compliance with RFC 822, E-mail Server now allows all date formats to parse the date field in the MIME Header_Date. Previously, the E-mail Server format was restricted to parse only the **EEE**, **d MMM yyyy HH:mm:ss** date format. (ESR-14675)

E-mail Server now maps the valid keys for Invalid Recipients and Bad Mail message items in the logging code. Previously, E-mail Server mapped invalid keys for those items in the logging code that caused a null pointer exception, resulting in email sending failure. (ESR-14659)

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.106.01.

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