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Genesys Pulse

9.0.005.02

12/15/2025

9.0.005.02

Genesys Pulse Release Notes

9.x Genesys Pulse is part of 9.x starting in **9.0.000.02**.

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|---------|---------|
| 05/27/20 | General | | | X | | X |

What's New

This release contains the following new features and enhancements:

- Support of **Screen Readers**. (WBRT-12095)
- Support for the following databases. See the **Genesys Pulse** page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported databases.
 - MS SQL Server 2019 (WBRT-13092)
 - Oracle 19c (WBRT-13090)
 - Oracle 19c RAC (WBRT-14073)
 - PostgreSQL 12.x (WBRT-14217)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Pulse](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

Alert Widgets now can be edited by users without Pulse Manage Users privilege. (WBRT-14033)

Dashboard, Wallboard, or Widget Template can now be saved only to the appropriate sub-folder of Configuration Unit or Site folder. (WBRT-13973)

Genesys Pulse respects the **session_timeout** option from the [general] section and invalidates inactive user sessions accordingly. (WBRT-13477)

The Save button is now disabled for User Preferences when Genesys Pulse is in Read-Only mode. (WBRT-13407)

If the Language specified via GAX User preferences and the browser's interface language is not available among installed Language Packs, Genesys Pulse interface falls back to English. (WBRT-13088)

"Select All" check boxes now reflect partial selection in tables on Management Screens. (WBRT-12042)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.005.02.