

GENESYS

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Workforce Management Server

Translation Support

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Translation Support

Workforce Management Server

This page summarizes translation support for 8.5.x releases of Workforce Management Server for which translation to one or more languages is provided using Language Packs. Release numbers indicate generally available releases, unless **HF** is noted for a Hot Fix release. For a complete list of 8.5.x releases, see Available Releases.

Product translation is limited to contents of this product at the time of translation. Display data coming from other products might appear in English. Display data related to recently introduced functionality in this product might also appear in English.

An asterisk (*) next to a release number of a Language Pack indicates that special considerations for this release are described in the Internationalization Issues section in Known Issues and Recommendations.

Release 8.5.2 Translation Support

The following table indicates translation support for particular 8.5.2 releases of Workforce Management Server.

Langua	age				Eng	glish (U	S) Relea	ase				
8.5.219	9815.21	8 819 .21	6 802 .21	4 80B .21	2825.21	2 805 .21	1 805 .20	7 809 .20	6 805 .20	5 808 .20	3 825 .20	2.06
Arabic (Saudi Arabia)	Not Availab	Not l e Availab	Not leAvailab	Not l e Availab	Not l e Availab	Not leAvailab	Not leAvailab	Not leAvailab	Not l e Availab	Not leAvailab	8.5.203 le	Not Available
Chines (Simpli	e Not i fAed) ab	Not l e Availab	Not leAvailab	Not l e Availab	Not l e Availab	8.5.212 le	2. 8 05.211	L.Not Availab	Not l e Availab	le ^{8.5.205}	5. 8 05.203	Not Availabl
Chines (Tradit	e 8.5.219 ional)	Not Availab	Not l e Availab	Not leAvailab	8.5.203 le	Not Available						
Czech	Not Availab	Not l e Availab	Not leAvailab	Not l e Availab	Not l e Availab	Not leAvailab	8.5.203 le	Not Availabl				
French (Canad	Not l a Nvailab	8.5.218 le	8. 89 5.216	5. 82 5.214	Not Availab	le ^{8.5.212}	2. 8 05.211	L. 8 05.207	. 8 05.206	Not Availab	8.5.203 le	Not Availabl
French (France	8.5.219	Not Availab	Not l e Availab	le ^{8.5.214}	. 8 05.212	Not Availab	Not leAvailab	Not l e Availab	Not l e Availab	Not leAvailab	le ^{8.5.203}	Not Availabl
												. 82 5.203
Italian	Not Availab	Not l e Availab	Not leAvailab	8.5.207	. 8 05.206	5. 80 5.205	. Not Availab	8.5.203				
Japane	Not Availab	Not l e Availab	8.5.207	Not Availab	Not l e Availab	8.5.203	Not Availabl					

Korean	Not Availab	Not l e Availab	Not l e Availab	Not leAvailab	Not l e Availab	Not l e Availab	Not leAvailab	Not l e Availab	Not leAvailab	Not leAvailab	e ^{8.5.203}	Not Available
Portug (Brazili	uNeoste i aNor ailab	Not l e Availab	Not l e Availab	Not l <i>e</i> Availab	Not l e Availab	Not l e Availab	Not l <i>e</i> Availab	Not l e Availab	Not l e Availab	Not l <i>e</i> Availab	8.5.203 le	.Not Available
Russia	<mark>n</mark> Not Availab	Not l e Availab	le ^{8.5.216}	Not Availab	Not l <i>e</i> Availab	le ^{8.5.212}	Not Availab	Not l e Availab	Not l e Availab	Not l e Availab	8.5.203 le	Not Available
Spanis (Latin Americ Mexico	Not a (vailab	8.5.218 le	Not Availab	Not l e Availab	Not l e Availab	le ^{8.5.212}	Not Availab	Not Il e Availab	Not leAvailab	Not leAvailab	le ^{8.5.203}	Not Available
Turkish	Not Availab	Not l e Availab	Not l e Availab	Not leAvailab	Not leAvailab	Not leAvailab	Not leAvailab	Not l e Availab	Not l e Availab	Not leAvailab	8.5.203 le	Not Available

Release 8.5.1 Translation Support

The following table indicates translation support for particular 8.5.1 releases of Workforce Management Server.

Language	English (US) Release	
8.5.100.24	8.5.100.00	
Arabic (Saudi Arabia)	8.5.100.00	Not Available
Chinese (Simplified)	8.5.100.00	Not Available
Chinese (Traditional)	8.5.100.00	Not Available
Czech	8.5.100.00	Not Available
French (Canada)	8.5.100.00	Not Available
French (France)	8.5.100.00	Not Available
German (Germany)	Not Available	8.5.100.00
Italian	8.5.100.00	Not Available
Japanese	8.5.100.00	Not Available
Korean	8.5.100.00	Not Available
Portuguese (Brazilian)	8.5.100.00	Not Available
Russian	8.5.100.00	Not Available
Spanish (Latin America/ Mexico)	8.5.100.01	Not Available
Turkish	8.5.100.00	Not Available

Release 8.5.0 Translation Support

The following table indicates translation support for particular 8.5.0 releases of Workforce Management Server.

Language	English (US) Release
8.5.000.12 HF	8.5.000.12

Arabic (Saudi Arabia)	Not Available	8.5.000.00
Chinese (Simplified)	Not Available	8.5.000.00
Czech	Not Available	8.5.000.00
French (Canada)	Not Available	8.5.000.00
French (France)	8.5.000.01	8.5.000.00
German (Germany)	Not Available	8.5.000.00
Italian	Not Available	8.5.000.00
Korean	Not Available	8.5.000.00
Portuguese (Brazilian)	Not Available	8.5.000.00
Russian	Not Available	8.5.000.00
Spanish (Latin America/ Mexico)	Not Available	8.5.000.00
Turkish	Not Available	8.5.000.00