Stat Server Deployment Guide

Appendix A: StatFile

5/6/2025

Appendix A: StatFile

Starting with the 8.5.107 release, Stat Server logs operational statistics and the current execution context into a special `StatFile` log file.

The `StatFile` is configured in two places: the **[log]** section and the **[statserver]** section of the Stat Server application.

Parameters in the **[log]** section define the logging of the `StatFile` as a file (expiration, segment size, time format). See Framework Configuration Options Reference Manual for a complete description of configuration options in the **[log]** section.

The `StatFile` is generated when the `standard`, `interaction`, `trace`, `debug`, or `all` verbosity level is configured with at least one physical file (different from `stdout`, `stderr`, `network`, `memory`). The resultant physical file has a special suffix -1536 to distinguish `StatFile` from all other logs.

If **[log]**/`verbose=alarm`, the `StatFile` is NOT generated.

In the **[statserver]** section there are three new configuration options for the `StatFile`:

- stat-file-show-clients-list
- stat-file-show-options
- stat-file-timeout

Warning

The main goal of the `StatFile` is to provide information for Genesys engineers to improve problem troubleshooting/resolution. The structure of the `StatFile` can change without further notice.