

GENESYS

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Stat Server User's Guide

Java Category

Java Category

The JavaCategory statistical category must be specified in a stat type's definition to use statistical definitions residing in a Stat Server Java Extension (SSJE). When loaded, each SSJE passes its own statistical definitions to Stat Server availing them to Stat Server clients. These stat types can be real-time or historical and, unlike regular stat types, are dynamic in nature. This means that they are enabled only if the corresponding SSJE is loaded.

The Solution Reporting Templates book of the Reporting Technical Reference series describes stat types provided in the 7.x and 8.x releases of the Outbound Contact (OCC) and Multimedia (MCR) SSJEs. See Reporting and Reporting Templates.

Starting with release 8.5.1, Stat Server is extended to include support for the Orchestration Server (ORS) Java Extension.

Disclaimer:	SSJE is a closed platform for Genesys use only. No third party Stat Server Java Extensions are
	supported by Genesys.

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