

GENESYS

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Stat Server User's Guide

Multimedia DN Status Priorities

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For multimedia DNs, such as those that are controlled by a SIP Server, Stat Server observes the following algorithm for determining status:

- Voice-only status is computed on the basis of media-independent actions and voice-related actions.
- Nonvoice status is computed on the basis of media-independent actions and nonvoice-related actions.
- The final status is computed as a composition of voice-only status and nonvoice status. If the two are equal, Stat Server assigns the corresponding voice action as the DN's status action.

This algorithm is inherent to Stat Server and cannot be changed or reconfigured otherwise.