

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Stat Server User's Guide

Statistic Configuration Options

Statistic Configuration Options

In the Genesys Statistical Model, you configure the metrics that Stat Server should collect for its clients within the Stat Server application itself on the **Options** tab. This chapter describes those options. To learn about the options that you can use to configure other aspects of the Stat Server application apart from metric definitions, refer to the RTME Options Reference.

A metric is defined by the values of configuration options, which are described in the following sections:

- TimeProfiles Section
- Filters Section
- TimeRanges Section
- Statistical Type Sections

The Genesys Statistical Model is described in the **Overview** book of the *Reporting Technical Reference* series on the **Reporting Landing Page**.