Stat Server User's Guide

Statistic Configuration Options

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Statistic Configuration Options

In the Genesys Statistical Model, you configure the metrics that Stat Server should collect for its clients within the Stat Server application itself on the **Options** tab. This chapter describes those options. To learn about the options that you can use to configure other aspects of the Stat Server application apart from metric definitions, refer to the RTME Options Reference.

A metric is defined by the values of configuration options, which are described in the following sections:

- TimeProfiles Section
- Filters Section
- TimeRanges Section
- Statistical Type Sections

The Genesys Statistical Model is described in the **Overview** book of the *Reporting Technical Reference* series on the Reporting Landing Page.