



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Introduction to Genesys SDKs

Relationship to Genesys Solutions

12/16/2025

# Relationship to Genesys Solutions

You can use this quick reference if you are already working with a Genesys Solution and you want to check the available APIs.

Genesys Server or Solution	Related Genesys APIs
<b>T-Server</b>	Platform SDK Voice
<b>SIP Server</b>	SIP Endpoint SDK Platform SDK Voice
<b>Configuration Server</b>	Platform SDK Configuration Configuration Object Model (COM) Application Block
<b>Interaction Server</b> (eServices, iWD)	Platform SDK Open Media
<b>Stat Server</b>	Platform SDK Statistics
<b>Outbound Contact Server</b>	Platform SDK Outbound Platform SDK Voice
<b>Solution Control</b>	Platform SDK Management
<b>Chat Server</b> Email Server	Platform SDK Web Media
<b>IVR Server</b>	IVR SDK