Introduction to Genesys SDKs

Relationship to Genesys Solutions

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You can use this quick reference if you are already working with a Genesys Solution and you want to check the available APIs.

Genesys Server or Solution	Related Genesys APIs
T-Server	Platform SDK Voice
SIP Server	SIP Endpoint SDK Platform SDK Voice
Configuration Server	Platform SDK Configuration Configuration Object Model (COM) Application Block
Interaction Server **(eServices, iWD)**	Platform SDK Open Media
Stat Server	Platform SDK Statistics
Outbound Contact Server	Platform SDK Outbound Platform SDK Voice
Solution Control	Platform SDK Management
Chat Server **Email Server**	Platform SDK Web Media
IVR Server	IVR SDK