

# **GENESYS**

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## SIP Cluster Solution Guide

Configuring Orchestration Server

## Configuring Orchestration Server

- 1. Deploy ORS applications as an HA pair, Warm Standby redundancy mode, by following the standard procedure. (See the Orchestration Server Deployment Guide.) Each SIP Cluster Node must be served by a dedicated ORS cluster. A dedicated Cassandra ring must be deployed for each ORS cluster.
  - Suggested application names: ORS <datacenter> 1, ORS <datacenter> 1 B.
- 2. On the **Connections** tab, add the following connections:
  - **confserv\_proxy\_<datacenter>**—Set to the following parameters:
    - Connection Protocol: addp
    - Trace Mode: Trace On Both Sides
    - Local Timeout: 60Remote Timeout: 90
  - MessageServer <datacenter>—Set to the following parameters:
    - · Connection Protocol: addp
    - Trace Mode: Trace On Both Sides
    - Local Timeout: 7
    - Remote Timeout: 11
  - **SIPS <datacenter> 1** (the primary SIP Server, the default port)—Set to the following parameters:
    - Connection Protocol: addp
    - · Trace Mode: Trace On Both Sides
    - Local Timeout: 7
    - Remote Timeout: 11
  - SIPS\_VQ\_<datacenter> (the VQ SIP Server, the default port, located in the same data center as ORS)—Set to the following parameters:
    - · Connection Protocol: addp
    - Trace Mode: Trace On Both Sides
    - Local Timeout: 7
    - Remote Timeout: 11
  - **URS\_<datacenter>\_1** (the primary URS)—Set to the following parameters:
    - · Connection Protocol: addp
    - Trace Mode: Trace On Both Sides
    - Local Timeout: 7
    - Remote Timeout: 11
- 3. On the Options tab, create the [gts] section. In the [gts] section, add the cluster-skip-cfg-event

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option and set it to 0.

### **Important**

To create a high performance solution, the number of ORS pairs per SIP Cluster Node can be increased.

#### Configuring ORS to Reduce URS CPU Usage

URS CPU usage can be reduced to improve performance if required, by:

- Disabling registration of VQ DNs on ORS.
- Having certain SCXML functions to be executed in ORS instead of URS.

The following options must be configured to reduce URS CPU usage:

- [orchestration]\support-dn-type-5=0 (to prevent ORS from registering VQ DNs)
- [orchestration]\functions-by-urs=false (to enable some SCXML functions to be executed on ORS instead of URS)

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