

GENESYS

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SIP Cluster Solution Guide

Configuring SIP Proxy

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SIP Proxy is an application with active-active HA mode. There should be two SIP Proxy applications deployed in one data center.

- 1. Deploy two SIP Proxy applications by following the standard procedure. When creating a SIP Proxy application, use the *Genesys Generic Server* type.
 - Suggested application names: SIPProxy_<datacenter>_1, SIPProxy_<datacenter>_2.
- 2. On the **Connections** tab, add the following connections:
 - **confserv_proxy_<datacenter>**—Set to the following parameters:
 - · Connection Protocol: addp
 - Trace Mode: Trace On Both Sides
 - Local Timeout: 60Remote Timeout: 90

SIP Proxy must be connected to the Configuration Server Proxy deployed on the first SIP Cluster Node in the local data center.

- MessageServer <datacenter>—Set to the following parameters:
 - · Connection Protocol: addp
 - Trace Mode: Trace On Both Sides
 - Local Timeout: 7Remote Timeout: 11
 - SIP Proxy must be connected to the Message Server deployed on the first SIP Cluster Node in the local data center.
- 3. On the **Tenants** tab, add the tenant to be served by the SIP Proxy application.
- 4. On the **Server Info** tab, set the following parameters:
 - Host—Specify the host on which this SIP Proxy is installed.
 - Ports—Specify the following SIP Proxy ports:

ID	Listening Port	Connection Protocol
default	Any available port number	
mgmt-port	Any available port number	mgmt
http-port	Any available port number	http
sip-port	Any available port number	sip

- 5. On the **Options** tab, create a section named **sipproxy**. In the **[sipproxy]** section, add the following options:
 - · geo-location=<the name of the data center>

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- oos-check=5
- oos-force=5
- registrar-default-timeout=140
- 6. Add created SIP Proxy applications to the **sipproxy-applications** option of the **SIP Cluster DN**.

See required provisioning and examples of SRV records in Configuring DNS Records.

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