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SIP Server HA Deployment Guide

SIP Business Continuity

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SIP Business Continuity

These topics contain information about SIP Business Continuity (BC), which provides the ability for a group of agents to continue offering critical business functions to customers in the event of a loss of all Genesys components running at a particular site.

- [SIP Business Continuity Architecture](#) describes the SIP Business Continuity solution, how it works, and the basic architecture.
- [Deploying SIP Business Continuity](#) describes how to deploy SIP Business Continuity in your environment.