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# SpeechMiner Administration Guide

Pre-installation Checklist

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# Pre-installation Checklist

Before you begin [installing SpeechMiner](#), ensure the following:

- You have the required hardware (see [System Requirements](#)).
- You have received the following from [Genesys Customer Support](#):
  - SpeechMiner installation package
  - Licenses

## Important

If you are installing a deployment that includes SpeechMiner Analytics, you must supply the Genesys Customer Support Licensing team with your database servers network adapter (MAC) addresses.

To gather all the enabled MAC addresses run the **getmac** command in a command prompt on each of the database servers and copy all the physical addresses.

Verify that all network adapter addresses are enabled. If a network adapter is not enabled, its MAC address will not be listed in the list of physical addresses.

- **Space check:** The hard drives of the machines on which you are planning to install the system components have sufficient space available for those components (see [System Requirements](#)).
- **OS check:** All machines have supported operating systems (see [System Requirements](#)).
- **Machine connectivity:** All machines are functional and connected to the network.
- **Admin user:** The user account that will be used to install the components has Administrator permissions on all machines on which components will be installed.
- Verify that all of the following [Required Third-Party Software](#) is installed and configured:
  - .NET Framework
  - SQL Server
  - Elasticsearch
  - IIS installation
  - Report Viewer
- **Audio capabilities:** Machines on which the SpeechMiner web application will run have functioning audio devices.