GENESYS™

SpeechMiner Upgrade Guide

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The **SpeechMiner Upgrade Guide** provides the instructions required to upgrade SpeechMiner and several back-end components that deliver key capabilities required for various products within the Genesys Workforce Optimization suite.

The pages in this guide are valid for all **SpeechMiner** releases.

For details about SpeechMiner components, products and deployments refer to the SpeechMiner Administration Guide.

Important

- The availability of **SpeechMiner** features are dependent on the deployment you are working in and your permissions.

- When upgrading to a later build for the same version, SMUpgrade is not required. Contact Genesys Customer Care to verify if you need an SQL script for the specific upgrade.

Upgrade Paths

- Upgrade SpeechMiner from 8.0 to 8.1
- Upgrade SpeechMiner from 8.1 to 8.5
- Upgrade SpeechMiner from 8.5.0 to 8.5.0.1
- Upgrade SpeechMiner from 8.5.0.3 to 8.5.0.4
- Upgrade SpeechMiner from 8.5.0.4 to 8.5.0.5
- Upgrade SpeechMiner from 8.5.0.5 to 8.5.0.6
- Upgrade SpeechMiner from 8.5.0.1 to 8.5.2
- Upgrade SpeechMiner from 8.0 or 8.1 to 8.5.2
- Upgrade SpeechMiner from 8.5.2 to 8.5.201
- Upgrade SpeechMiner from 8.5.201.07 to 8.5.201.08
- Upgrade SpeechMiner from 8.5.2 to 8.5.3
- Upgrade SpeechMiner from 8.5.3 to 8.5.4
- Upgrade SpeechMiner from 8.5.4 to 8.5.5
- Upgrade SpeechMiner from any Version to 8.5.501
- Upgrade SpeechMiner from any Version to 8.5.502
- Upgrade SpeechMiner from any Version to 8.5.503

- Upgrade SpeechMiner from any Version to 8.5.504
- Upgrade SpeechMiner from any Version to 8.5.505
- Upgrade SpeechMiner from any Version to 8.5.506
- Upgrade SpeechMiner from any Version to 8.5.507
- Upgrade SpeechMiner from any Version to 8.5.508
- Upgrade SpeechMiner from any Version to 8.5.509
- Upgrade SpeechMiner from any Version to 8.5.510
- Upgrade SpeechMiner from any Version to 8.5.511
- Upgrade SpeechMiner from any Version to 8.5.512