

GENESYS

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Workbench User's Guide

AD Configuration Dependencies

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AD Configuration Dependencies

AD has dependencies with the following Workbench components.

AD Insights Application Objects

- If/when changing the AD Application **Sensitivity Level** setting, ensure ALL respective synchronized Workbench AD Applications are the same
 - i.e. do not set Workbench AD in APAC to Medium and EMEA to High ensure both AD Applications have the same Sensitivity Level and are restarted post change

Workbench Logstash - Configuration Dependencies

- The Anomaly Detection (AD) components/feature receives Metric data via the Workbench Logstash component, therefore AD is dependent on the Workbench Logstash pipeline configuration.
- If/when there is a change to the AD Logstash connection / Logstash Port, from the AD Insights application object, the Workbench Logstash component and AD server component will be automatically restarted

Workbench IO - Configuration Dependencies

AD communicates with Workbench IO over HTTP to store "Insights" and create AD related Alarms;
therefore AD uses the Workbench IO Host and Port for communication

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