GENESYS™

Workbench User's Guide

AD Deployment Upgrade

12/14/2025

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Important

- The Anomaly Detection 9.2.000.10 components do <u>not</u> support an upgrade capability - please either:

    - a) remain running AD 9.2.000.00 but follow the Workbench Agent 9.2.000.00 log4j vulnerability mitigation steps here: https://docs.genesys.com/Documentation/ST/latest/WorkbenchUG/KnownIssuesandLimitations

  or

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    - b) un-install AD 9.2.000.00 and re-install the Anomaly Detection 9.2.000.10 components