



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workbench User's Guide

AD Pre-Upgrade Steps

12/15/2025

AD Pre-Upgrade Steps

Important

- The Anomaly Detection 9.2.000.10 components do not support an upgrade capability - please either:
 - a) remain running AD 9.2.000.00 but follow the Workbench Agent 9.2.000.00 log4j vulnerability mitigation steps here: <https://docs.genesys.com/Documentation/ST/latest/WorkbenchUG/KnownIssuesandLimitations>
- or
- • b) un-install AD 9.2.000.00 and re-install the Anomaly Detection 9.2.000.10 components