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Workbench User's Guide

Post Installation Configuration

12/14/2025

Post Installation Configuration

Genesys recommended post installation step:

Important

The Workbench installation uses the Ant Installer component, if during the Workbench installation a Network Account install is selected, the Ant Installer prints the username and password details to the "ant.install.log" file. Genesys therefore recommends, post installation, at a minimum the "ant.install.log" file be manually edited and the password be masked/deleted.