

GENESYS

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Workbench User's Guide

Installation

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Installation

Administrator/Sudo Permissions

Important

- Ensure Workbench is installed with Administrator (Windows) or Sudo (Linux) permissions
 - i.e. for Windows open a Command/Powershell Console As Administrator and run install.bat.
 - i.e. for Linux open a Terminal run ./install.sh with a user that has sudo permissions do not prefix ./install.sh with sudo

CME Templates

Important

• Ensure **each** and **every** Engage CME Application has an assigned **Template** else the Workbench installation will fail.

CME Host IP Addresses

Important

• Ensure Engage CME Hosts Objects have an IP address assigned else the Workbench installation will fail.

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