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# Workbench User's Guide

Miscellaneous

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# Miscellaneous

## Client Browser URL is big and Kibana might stop working

- For Workbench 9.0 to 9.2:
  - If a **The URL is big and Kibana might stop working** error message is encountered, Genesys recommends:
    - Login into Workbench
    - Open a new Browser tab
    - Navigate to `http://<WB_HOST>:8181/app/kibana#/management/kibana/settings/`
    - Scroll down to **Store URL's in session storage** and set **state:storeInSessionStorage** to **ON**

## Temp Directory

For the Elastic stack components, Elasticsearch and Logstash are the main Workbench components that write to the node/host system Temp directory; these Temp directory locations can be changed via the respective local config files.

For the Logstash component please change the following file:

- `{WB_Install_Home_Location}\Logstash\config\jvm.options`
- Within the **jvm.options** file, uncomment (remove the “#”) from the start of “-Djava.io.tmpdir=\$HOME”
- Replace “\$HOME” with the directory location that you would like to use for Temp.
- After saving the file, restart the Windows WB\_Logstash\_9.1.x Service for the changes to take effect.

For Elasticsearch, change the Temp directory by setting the following environment variable:

- “ES\_TMPDIR”.
- After setting that environment variable, please restart the WB\_Elasticsearch\_9.1.x Service for the changes to take effect.