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Microsoft Skype for Business Deployment Guide

Music On Hold

5/3/2025

Music On Hold

The music-on-hold file is specified in the `musicOnHoldFilePath` option of the **connector** section.

The music is played by the Connector application directly to a main or consultation call when it is placed on hold. The music-on-hold file must be reachable and available for the Connector application.

In the environment with multiple Connectors, the music-on-hold file must be available for every Connector. Consider placing the file on a shared resource or mapped drive.

If the path to the music-on-hold file is not specified in `musicOnHoldFilePath`, no music-on-hold is played.

The music-on-hold can be recorded or excluded from the recording. See [Remote Recording](#) for details.