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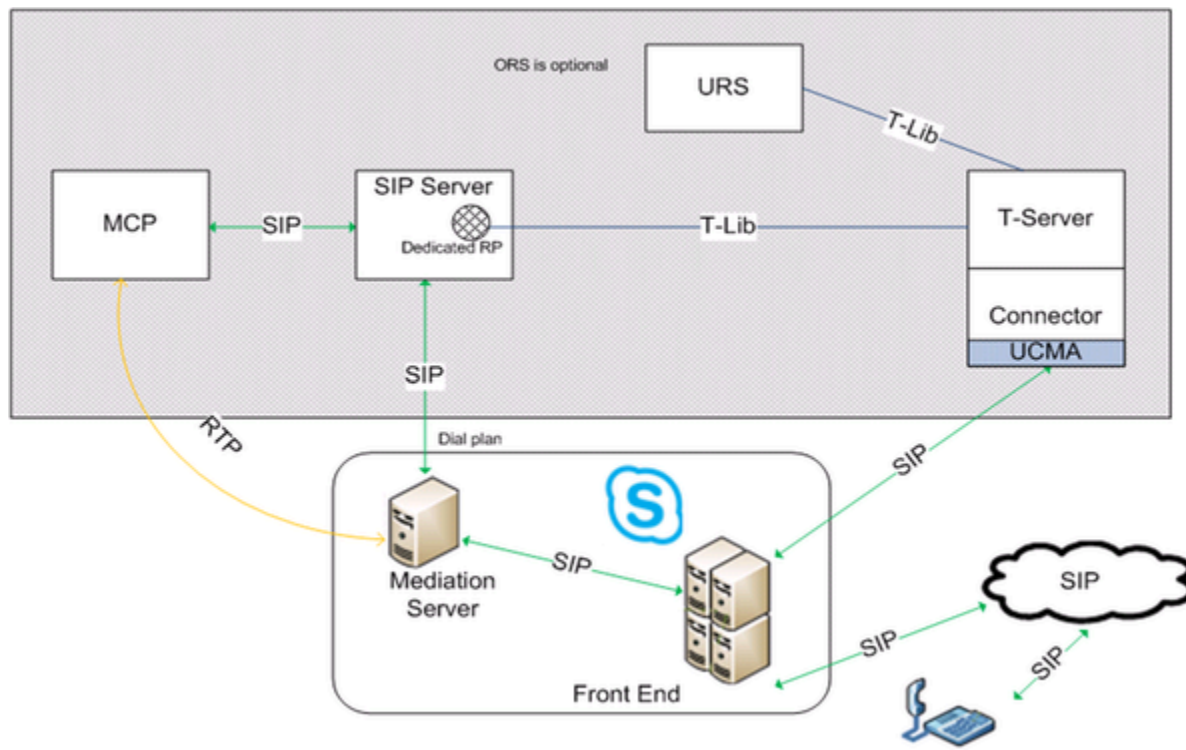
# Microsoft Skype for Business Deployment Guide

Remote Treatments

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# Remote Treatments

T-Server for Skype for Business supports remote call treatments using SIP Server version 8.1.102.65 or later. T-Server creates a leg to SIP Server for a routed call on a dedicated Routing Point, and then proxies all treatment requests to SIP Server. Treatments provided by SIP Server depend on your version of SIP Server. See the [Framework 8.1 SIP Server Deployment Guide](#) for details.



## Configuring remote treatments

1. On the SIP Server side:
  1. On the Connections tab of the SIP Server application object, add an ISCC connection to T-Server for Skype for Business.
  2. Configure a dedicated Routing Point on the **Switch** object assigned to SIP Server.
    - On the Annex tab, create a section with the URS Application name. In that section, add the **event\_arrive** option and set it to none. Create a similar section with **event\_arrive=none** for each URS that is connected to SIP Server, including backup URS instances. (That way, URS does not control the corresponding DN.)
  3. Configure a DN of type **Trunk** with a dedicated prefix and **sip-proxy-headers-enabled** set to false.

4. Create an MSML DN of type **Voice over IP Service**. In the **[TServer]** section, configure the following options:
  - **contact**=<Resource Manager host:port>
  - **cpd-capability**=mediaserver
  - **make-call-rfc3725-flow**=1
  - **predictive-timerb-enabled**=false
  - **prefix**=msml=
  - **refer-enabled**=false
  - **ring-tone-on-make-call**=false
  - **service-type**=msml
  - **userdata-map-filter**= \*
  - **userdata-map-format**=sip-headers-encoded
5. Configure a dial-plan rule to forward treatment calls to the dedicated Routing Point by the prefix.
2. In the T-Server application:
  1. On the Connections tab, add an ISCC connection to SIP Server.
  2. On the Options tab, create the **[remote-treatment]** section and configure the following options in that section:
    - **server-application** = <The SIP Server Application name from the Connection tab>
    - **route-point** = <The name of the Routing Point configured on the Switch assigned to SIP Server>
    - **uri-pattern** = [sip]:{<prefix>{DDDDDD}}[<urisuffix>]  
 where:
      - <prefix> is a permanent prefix which allows to match a call and configure a dial-plan rule on the SIP Server side;
      - {DDD...} is a random number generated by T-Server with the configured length;
      - [sip:] and [<urisuffix>] are optional parts, and depend on the configuration of outbound routing on Skype for Business Server.

For example: sip:{+1999{DDDDDD}}@skype.lab

or

{+1999{DDDDDD}}
3. On the Skype for Business side:
  - Configure outbound call routing settings to send calls to numbers with the specified <prefix> to the trunk configured for SIP Server in the Skype for Business Server Topology. See step 10 in the **Deployment Summary** section.

For remote treatments, you must configure voice routes and PSTN usage. See details at: [https://technet.microsoft.com/en-us/library/gg398272\(v=ocs.16\).aspx](https://technet.microsoft.com/en-us/library/gg398272(v=ocs.16).aspx).