

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Supported Media Interfaces

System Level Guides 8.5.0

Table of Contents

Definitions	3
Avaya Switch Support	4
Tier 2 Switch Support	5
Switch-Dependent Solutions	6
Workspace and SDK Switch Support	7
Network Solutions and Parking Platform Support	8
Genesys 3rd Party IVR Support	9
Genesys Voice Platform 7.x Media Gateway Support	10
SIP and GVP Support Tables	11
Supported Hard Phones	12
Supported Soft Phones	13
Supported Infrastructure	14
Supported Trunks	15
UC Connector Support	16
Supported Dialogic Boards	17
	18
GValidated Speech Integration	19
Genesys Quality Manager	20
Genesys Express Supported Media	21
Web Services and Applications	22

Definitions

This page is no longer maintained. See the Current version of Definitions for information.

Avaya Switch Support

This page is no longer maintained. See the Current version of Avaya Switch Support for information regarding supported releases.

Tier 2 Switch Support

This page is no longer maintained. See the Current version of Tier 2 Switch Support for information regarding supported releases.

Switch-Dependent Solutions

This page is no longer available because VTO reached End of Life (EOL). For further queries, contact your account representative.

Workspace and SDK Switch Support

This page is no longer maintained. See the Current version of Workspace and SDK Switch Support for information regarding supported releases.

Network Solutions and Parking Platform Support

This page is no longer maintained. See the Current version of Network Solutions and Parking Platform Switch Support for information regarding supported releases.

Genesys 3rd Party IVR Support

This page is no longer maintained. See the Current version of Genesys 3rd Party IVR Support for information regarding supported releases.

Genesys Voice Platform 7.x Media Gateway Support

This page is no longer maintained. See the Current version of Genesys Voice Platform 7.x Media Gateway Support for information regarding supported releases.

SIP and GVP Support Tables

This page is no longer maintained. See the Current version of SIP and GVP Support Tables for information regarding supported releases.

Supported Hard Phones

This page is no longer maintained. See the Current version of Supported Hard Phones for information regarding supported releases.

Supported Soft Phones

This page is no longer maintained. See the Current version of Supported Soft Phones for information regarding supported releases.

Supported Infrastructure

This page is no longer maintained. See the Current version of Supported Infrastructure for information regarding supported releases.

Supported Trunks

This page is no longer maintained. See the Current version of Supported Trunks for information regarding supported releases.

UC Connector Support

This page is no longer maintained. See the Current version of UC Connector Support for information regarding supported releases.

Supported Dialogic Boards

This page is no longer maintained. See the Current version of Supported Dialogic Boards for information regarding supported releases.

GVP & Nuance Compatibility

This page is no longer maintained. See the Current version of ${\sf GVP}$ & Nuance Compatibility for information regarding supported releases.

GValidated Speech Integration

This page is no longer maintained. See the Current version of GValidated Speech Integration for information regarding supported releases.

Genesys Quality Manager

This page is no longer maintained. See the Current version of Genesys Quality Manager for information regarding supported releases.

Genesys Express Supported Media

This page is no longer maintained. See the Current version of Genesys Express Supported Media for information regarding supported releases.

Web Services and Applications

This page is no longer maintained. See the Current version of Web Services and Applications for information regarding supported releases.