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Genesys Security Deployment Guide

[Document Change History](#)

12/16/2025

Document Change History

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This section lists changes to the document that were made in support of the new and updated material listed in [New in Release 8.5](#).

New/Updated Features

- [05/25/18] The [Data Privacy](#) section added to provide general information about Genesys support for customer compliance with the General Data Protection Regulation (GDPR).
- The [TLS](#) section has been completely revised and updated, and contains instructions for securing connections between and to/from Framework components.
- A brief description of the [HTTP Secure \(HTTPS\)](#) and [Secure Real-Time Transport \(SRTP\)](#) protocols has been added.

Other Changes

- The section formerly called Data Confidentiality and Integrity has been split into two sections [Authentication and Authorization](#) and [Protection of Data at Rest](#).
- The section formerly known as Communications Integrity has been renamed [Protection of Data in Transit](#).
- The description of the [inactivity-timeout](#) option has been moved to the [Framework Configuration Options Reference Manual](#).