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Genesys Security Deployment Guide

SIP Feature Server Support for GDPR

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SIP Feature Server Support for GDPR

This page describes product-specific aspects of SIP Feature Server support for the European Union's General Data Protection Regulation (GDPR) in premise deployments. For general information about Genesys support for GDPR compliance, see [General Data Protection Regulation](#).

Warning

Disclaimer: The information contained here is not considered final. This document will be updated with additional technical information.

SIP Feature Server stores the voicemail data in recording or metadata format. Feature Server will fetch the ANI from the input file and process the voicemail delete process once per day scheduled by an automatic trigger.

In the Feature Server application, the following option can be configured for each vendor under **gdpr** section:

- **gdpr-directory**

Forget Me

From Feature Server release 8.1.202.10, the Forget Me feature is supported. For more information, see [Forget Me](#).

Export Me

From Feature Server release 8.1.202.16, the Export Me feature is supported. For more information, see [Export Me](#).

Scheduling Tasks

Scheduled maintenance tasks are executed from the master Feature Server. You can set Forget Me and Export Me using the **ScheduledTasks** application options.

Scheduling the forget-me Task

The following options will enable automatic script execution of Forget Me:

- **forget-me.active** = true (Activate/Deactivate)
- **forget-me.cmd** = **forgetMe.py** --dbhost <host> --dbport <port> (Command line)
- **forget-me.schedule** = 0 51 14 ? * * (Schedule)

Scheduling the export-me Task

The following options will enable automatic script execution of Export Me:

- **export-me.active** = true (Activate/Deactivate)
- **export-me.cmd** = exportMe.py --dbhost <host> --dbport <port> (Command line: The other parameters are added from SIP Feature Server)
- **export-me.schedule** = 0 0 4 ? * * (Schedule)